

You replied on 11/21/2012 1:37 PM

From: Harriet McKenna [mailto:rhmc3063@bellsouth.net]  
To: Rachel Rathbone  
Cc:  
Subject: [Probable SPAM] Provisional Ballot - Warren Wilson

Sent: Wed 11/21/2012 12:50 PM

When first notified of the required provisional ballot for students living on campus I determined that the best way to identify the provisional envelope was to have them write "701 Warren Wilson" in the question space labeled "other" on the envelope. By the next day the PM crew had started them writing north or south on there in addition, to identify where they lived in reference to the highway and to my knowledge the writing of north and/or south was done by the student. You need to double check Steve for this. I did not write that on there for any of them and don't think any of the others did, but did use that info, when available, to determine which ballot. We tried placing them on the north side or south side by their statement and comparing with the maps provided. I was surprised when many of them did not know whether they were on the north side or south side even when shown the map. I asked many of them (to help in this determination) if they had to cross the footbridge to get to their dorm..... - a yes to crossing the footbridge meant to me that they were on the north side. The ballots (G007 or G003) were issued on the basis of these answers and/or determinations. I did write either G007 or G003 on the bottom line of the envelope form on many of them. At the time I gave them a ballot, instructions were given regarding marking for president separately and how to mark the rest for straight party or individual selection.....and folding the ballot into the envelope and returning to the Help Desk. The major concern, especially for us, was to make sure they got to vote..... and that their vote would be counted.

We (I) started out trying to be very organized in having them fill in the envelope, after we had determined that they were Warren Wilson residents - either by looking them up on the computer or by their statement. I wanted to follow them to be sure the envelope with the folded ballot came back to the Help Desk and did not go out the door or into the scanner. I have to admit that this "organization" pretty much fell apart on Saturday, 11/3, since they were coming in by the bus load and we would get 15-20 at a time. On Saturday there were two of us working only on these student provisionals while the worker at the door (Steve) was "funneling" the students to us and other voters to the other data entry personnel. In spite of the dis-organization I feel good that no ballot (that I am aware of) got to the scanner because those workers were also on alert. Very few students came to us with questions about marking the ballot - I would say most questions and/or irritations were because they had to do a provisional ballot and that question was raised many times - especially by those who were already registered. We explained that this was because of a redistricting problem. Many of them knew before they got to us on Saturday that they had to vote a provisional ballot and I felt at times that they had been prompted and/or coached to question or argue that.....my very own personal impression and/or opinion. Most of the time the envelopes were not returned to the worker who had given it out but just handed to whoever was available and placed on the back table until we had time to add them to the "Chain of custody form" and file them. Although at the time of issuance the provisional stickers were placed in the book, on the envelope and on the letter, writing on the provisional ballot register was also delayed until the end of the day and completed based upon the sticker in the register and matching sticker on the envelope. Overall, I would say Saturday was terrible. I don't handle dis-organization well!!! Although our site was very roomy, we did not have enough places to put students filling out provisional envelopes/markings ballots. Several even stood right in front of me to mark their ballot, not good, but their choice when they had to wait for a private voting booth. But, I didn't have time to look at their ballot anyway.....

When he was there, Ed helped with some of these on the am crew and Steve and Sylvia (last names unknown or forgotten) in the pm crew - there may have been others..... It was Sylvia and myself doing most of them on Saturday 11/3. I have tried to put things on here that I recollect but there may be more. Please ask if there is something questionable and/or I have not explained sufficiently. I know that Steve had a complaint early on from one of the candidates but I had no complaint from "off the street" except from those students having to vote provisionally.

From: Christine M. Lunsford  
To: Rachel Rathbone  
Cc:  
Subject: Electioneering Complaint Black Mountain Library  
Sent: Tue 10/23/2012 2:20 PM

Hi Rachel,

A voter called to complain about electioneering at Black Mountain Library. She says the Democrat campaign worker was about 20 feet from the door when she was approached.

She was handed a "sample ballot" of course filled in with Democrat candidates. She felt very uncomfortable and felt like we needed to know where the campaign worker had positioned herself in front of the polls.

She was there 10/22/12 at 5:30 p.m.

Michele

From: Trena Parker  
To: Rachel Rathbone  
Cc:  
Subject: FW:  
Sent: Wed 10/24/2012 12:22 PM

Message  20121024093520952.pdf

-----Original Message-----  
From: Trena Parker  
Sent: Wednesday, October 24, 2012 9:59 AM  
To: BOEACCC; BOEAVML; BOEBCTC; BOEBMBL; BOEBSML; BOEBTFD; BOEFVBL; BOEJPDF; BOEKENI; BOELCBL; BOELUCH; BOEMHBC; BOENABL; BOESBBL; BOEUHFR; BOEUNCA; BOEWABL; BOEJVTH  
Subject: FW:

Good Morning!

Please find attached a memorandum sent to us by the State Board of Elections on Monday afternoon. The first part is requesting that counties without enough sites and resources for Early Voting consider taking action. We are proud to report that we don't feel that we are one of those counties. You got us covered!!!

Please read carefully and pay close attention to the Voter ID portion, especially the graph provided. Please note that a photo ID is not a requirement for same day registrants. It is included in the list of acceptable documents, but it is not the only acceptable form. If you have questions, please review the information sent to you earlier.

There is also important information in this memorandum we need for you to review regarding ballot issuance, buffer zones and the limitation on political activities. Lastly, please have your workers refrain from telling voters that you are "closing" when you are changing shifts. Your site is not closing. It is taking 10 minutes (tops) to change shifts. We have received reports of some shift changes taking a bit longer. I know that you can't rush voters while they are in the booth...but look for ways you can begin the process on the front end.

Thank you!!! I am so impressed with the professional job that you are doing. Every day I hear of situations where you have risen to the challenge, given the right answers, provided great service....so proud to be one of you!

-----Original Message-----  
From: [bcmfp@buncombecounty.org](mailto:bcmfp@buncombecounty.org) [mailto:[bcmfp@buncombecounty.org](mailto:bcmfp@buncombecounty.org)]  
Sent: Wednesday, October 24, 2012 9:35 AM  
To: Trena Parker  
Subject:

This E-mail was sent from "RICOH-BOE-855" (Aficio MP 2851).

Scan Date: 10.24.2012 09:35:20 (-0400)  
Queries to: [bcmfp@buncombecounty.org](mailto:bcmfp@buncombecounty.org)

FW: absentee information regarding CC2 - Message (HTML)

Message

Reply Reply Forward to All Respond Delete Move to Folder Actions Create Rule Other Actions Block Sender Not Junk Junk E-mail Safe Lists Categorize Follow Up Mark as Unread Options Find Related Select Find

From: Trena Parker  
To: Rachel Rathbone  
Cc:  
Subject: FW: absentee information regarding CC2  
Sent: Wed 11/14/2012 1:59 PM

**Subject: Re: absentee information regarding CC2**

Mrs Parker,

Thank you for the attached PDF files. I note that the caption in the subject line is "absentee information regarding CC2" yet the PDF files attached appear to be unfiltered or raw information for the entire county. For example the first entry on the Military Absentee List is that of Brian Kent England Jr with an address at 27 Griffing Boulevard. According to your own web site this voter is in district 114 - Which would mean that he is in CC1. You will note that My prior oral and written requests were specific that they pertained only to voters in that portion of precinct 65.1 that was also in District 115 (CC2)

Rachel's note also indicates "There are three reports for Commissioner District 2 attached above." However the reports do appear to contain the entire county.

Is there a way to filter this information to produce results only for "CC2" or more specifically for the portions of precinct 65.1 that are contained in CC2?

Sincerely,

Mark Delk

-----Original Message-----  
From: Trena Parker <[Trena.Parker@buncombcounty.org](mailto:Trena.Parker@buncombcounty.org)>  
To: markdelk <[markdelk@aol.com](mailto:markdelk@aol.com)>  
Sent: Wed, Nov 14, 2012 1:01 pm  
Subject: FW: absentee information regarding CC2

**From:** Rachel Rathbone  
**Sent:** Wednesday, November 14, 2012 12:59 PM  
**To:** Trena Parker  
**Subject:** absentee information regarding CC2

There are three reports for Commissioner District 2 attached above, of voters in each absentee-by mail group, civilian, military, and overseas, that have requested absentee ballots-by mail. (The last report attached above is an analysis of precincts as they are assigned to each County Commissioner District.)

These reports include those who did not complete and return their request forms and are sitting in the incomplete queue. The civilian report, for example, lists those who are in the incomplete queue first. They were never mailed an absentee ballot because they did not complete and return their request form, and do not have a ballot number or sequence number assigned. On the civilian report, you'll also see the that if they were not sent a ballot, the return status field is blank. If we have sent and received the ballot back, you'll see that it was Accepted. In some cases, the ballot may have been spoiled and reissued at the voter's request.

Please do not hesitate to call if you have any questions about the information above.

Thank you,  
Rachel

nccivitas.local  
Internet access

10:42 AM  
5/16/2013

Message

Reply Reply Forward Delete Move to Create Other Block Safe Lists Categorize Follow Mark as Related  
to All Respond Folder Rule Actions Sender Not Junk Junk E-mail Options Up Unread Select Find

From: Degraffenreid, Veronica [Veronica.Degraffenreid@ncsbe.gov] Sent: Fri 11/9/2012 9:49 AM  
To: Rachel Rathbone  
Cc: Blaeske, Jacque  
Subject: FW: absentee question

Rachel,

Can you correspond directly with Jacque? She will try to help.

**From:** Blaeske, Jacque  
**Sent:** Friday, November 09, 2012 8:23 AM  
**To:** Degraffenreid, Veronica  
**Subject:** RE: absentee question

That's right, if she sent it directly, we have no control. I can check in case she sent to us, too. What is her name?

**From:** Degraffenreid, Veronica  
**Sent:** Thursday, November 08, 2012 5:28 PM  
**To:** Rachel Rathbone  
**Cc:** Blaeske, Jacque  
**Subject:** Re: absentee question

If she sent it to Buncombe, I don't think we have it.

*Connected by Motorola*

Rachel Rathbone <[rachel.rathbone@buncombecountv.org](mailto:rachel.rathbone@buncombecountv.org)> wrote:

One more item in question...

We received the attached email on November 6<sup>th</sup> from a voter who maintains that she submitted her fwab to [buncombe.boe@ncsbe.gov](mailto:buncombe.boe@ncsbe.gov). The date of her email when she submitted her ballot is October 9, 2012. We never received a ballot and she is asking for verification that we have it and that her vote has been counted. We have not yet responded to this voter and we are unable to enter it into the system.

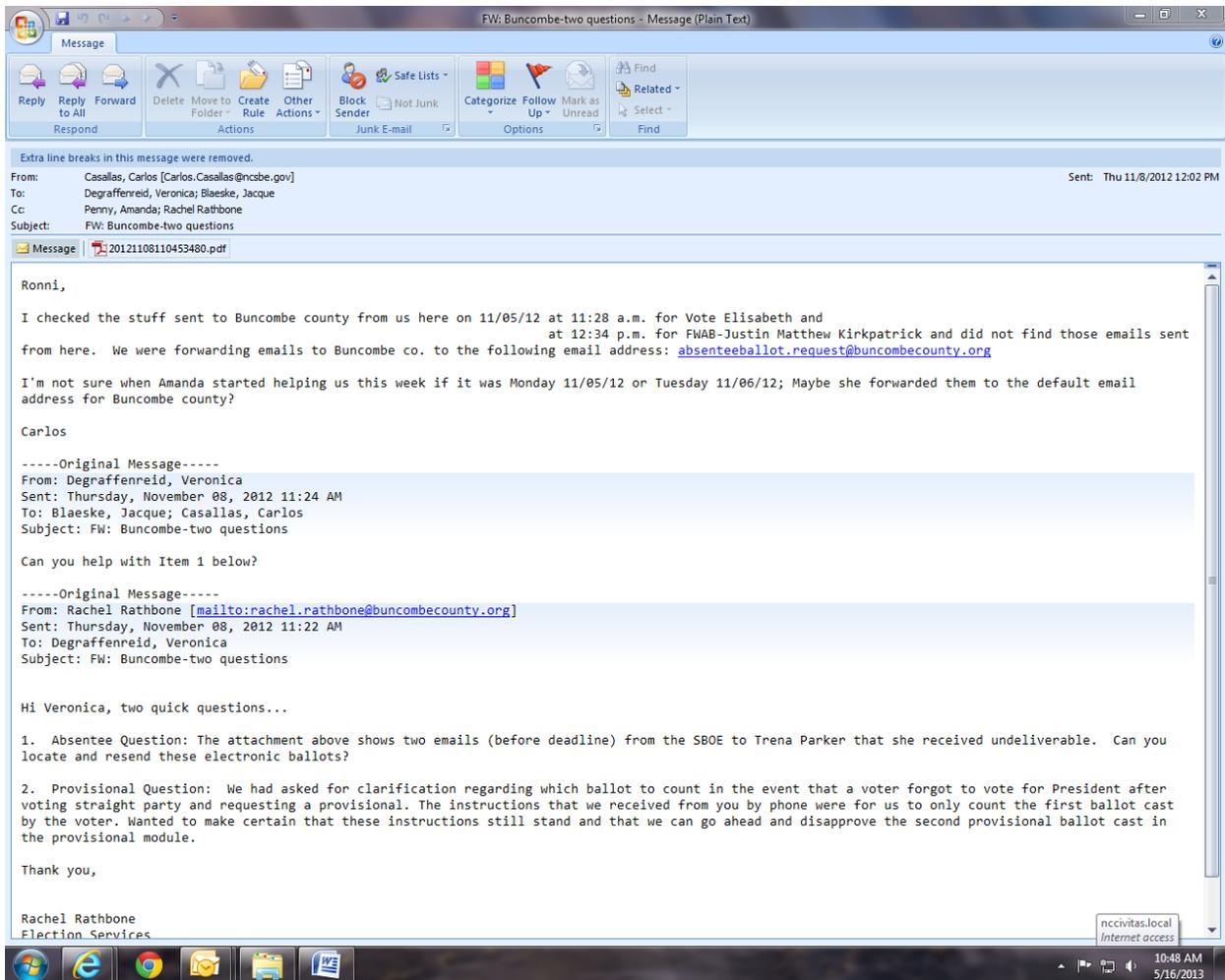
Can you please locate her ballot and resend it?

Thank you,

Rachel Rathbone

nccivitas.local  
Internet access

10:46 AM  
5/16/2013



You replied on 10/26/2012 6:35 PM.

From: Trena Parker  
To: Rachel Rathbone  
Cc:  
Subject: FW: Container Return Envelope

Sent: Fri 10/26/2012 11:36 AM

**From:** Degraffenreid, Veronica [<mailto:Veronica.Degraffenreid@ncsbe.gov>]  
**Sent:** Friday, October 26, 2012 9:24 AM  
**To:** Carty, Beth A - Greensboro, NC; Robert Coffman  
**Subject:** RE: Container Return Envelope

Many thanks . . .

BTW . . . Buncombe County is reporting to me this morning that they mailed out over 600 absentee ballots on October 15, 2012, but numerous voters are reporting that they have not received their balloting materials. The Buncombe director is following up with the postmaster there. Not sure at this point what the issue is.

**From:** Carty, Beth A - Greensboro, NC [<mailto:Beth.A.Carty@usps.gov>]  
**Sent:** Friday, October 26, 2012 8:57 AM  
**To:** Degraffenreid, Veronica; Robert Coffman  
**Subject:** RE: Container Return Envelope

Veronica –

This was addressed in an internal newsletter yesterday. I have forwarded the information to all of the offices in the Greensboro District. In addition, I have emailed the Postmaster of WS and his staff to ensure this doesn't happen again. This is what was sent out. I had previously spoken with Rob Coffman and the folks at the WS main Post Office, I don't know what happened.

### **Election Mail reminder: Deliver every ballot**

**As Election Day — Tuesday, Nov. 6 — approaches, USPS is reminding employees that Election Mail ballots, regardless of type, must never be held or detained for any reason.** Absentee ballots with short-paid or with no postage are never detained or held for postage payments. Collection of revenue is made later through the local election office.

Certain categories of U.S. citizens are not required to use postage for mailing ballots, including:

- Members of the Armed Forces in active service and their spouses and dependents.
- Members of U.S. Merchant Marine and their spouses and dependents.
- U.S. citizens living outside the territorial limits of the U.S. and their spouses and dependents.

Additional information on Political Campaign and Election Mail is available at [Election 2012](#) on *Blue*. Political and Election Mail fall under the corporate “Election Mail” initiative — part of the Delivering Results, Innovation, Value and Efficiency (DRIVE) program. For more information, go to the [DRIVE](#) website on *Blue*. (Note: the website is available only to readers using postal computers or BlackBerries).

This was in yesterday's BMA newsletter and since I had a message this morning regarding a few ballots returned to the residential address for postage.

**Beth A. Carty**

Mailing Standards Specialist

Greensboro P & DC

PO Box 27491

Greensboro NC 27498-9709

336-931-9368

Fax - 651-306-6456

[beth.a.carty@usps.gov](mailto:beth.a.carty@usps.gov)

*Cooperation is the thorough conviction that nobody can get there unless everybody gets there.*

**From:** Degraffenreid, Veronica [<mailto:Veronica.Degraffenreid@ncsbe.gov>]  
**Sent:** Friday, October 26, 2012 7:58 AM  
**To:** Carty, Beth A - Greensboro, NC  
**Subject:** FW: Container Return Envelope

Beth, FYI. Call me if you want me to explain further.

**From:** Coffman, Robert H [<mailto:coffmarh@forsyth.cc>]  
**Sent:** Thursday, October 25, 2012 5:20 PM  
**To:** Degraffenreid, Veronica  
**Subject:** Container Return Envelope

Veronica,

I want to notify you of an issue we are having with the absentee return envelopes and the post office. We have had around five voted absentee ballot envelopes returned to the voters residential address and not delivered to us because the post office is using that address label on the back of the envelope as the mail to address. I'm trying to communicate with the local Post Master to bring this error to their attention. You may want to discuss it with your post office contacts. My assumption is that it is has happened or will happen to other CBE offices.

---

**Rob Coffman**

**Director**

**Forsyth County, NC - Board of Elections**

(336) 703-2801

[robcoffman@forsyth.cc](mailto:robcoffman@forsyth.cc)

[www.fcvotes.com](http://www.fcvotes.com)



From: Trena Parker  
To: Rachel Rathbone  
Cc:  
Subject: FW: Important message regarding ballots bound for Afghanistan  
Message | Afgan\_crash\_Absentee.xlsx

**From:** Degraffenreid, Veronica [<mailto:Veronica.Degraffenreid@ncsbe.gov>]  
**Sent:** Tuesday, October 23, 2012 10:34 AM  
**To:** Alamance; Buncombe; Columbus; Cumberland; Harnett; Hoke; Lee; Mecklenburg; New Hanover; Onslow; Randolph; Robeson; Wake  
**Cc:** Bartlett, Gary  
**Subject:** FW: Important message regarding ballots bound for Afghanistan

We queried the absentee file to see if any counties may have UOCAVA voters affected by this plane crash. Please check and follow up with these voters in case there were ballots from your county on the plane.

Thanks

**From:** Burris, Marc  
**Sent:** Tuesday, October 23, 2012 9:41 AM  
**To:** Bartlett, Gary; McLean, Johnnie; Degraffenreid, Veronica  
**Subject:** RE: Important message regarding ballots bound for Afghanistan

Attached are the list of voters who have been sent ballots, but have NOT returned them. It does look like some were spoiled or cancelled.

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**Marc Burris, CGCIO**  
Chief Information Officer

[NC State Board of Elections](#)

Ph: (919) 715 - 1673

[MARC.BURRIS@NCSBE.GOV](mailto:MARC.BURRIS@NCSBE.GOV)



**From:** Bartlett, Gary  
**Sent:** Tuesday, October 23, 2012 7:37 AM  
**To:** McLean, Johnnie; Degraffenreid, Veronica; Burris, Marc  
**Subject:** FW: Important message regarding ballots bound for Afghanistan

We need to check.

**From:** McGuire, Paddy CIV FVAP [<mailto:Paddy.McGuire@fvap.gov>]  
**Sent:** Tuesday, October 23, 2012 7:33 AM  
**To:** AK: Gail Fenumiai; AL: Janice McDonald; AR: Martha Adcock; AR: Susie Stormes; AS: Soliai T. Fuimaono; AZ: Amy Chan; CA: Jana Lean; CO: Judd Choate; CT: Peggy Reeves; DC: Cliff Tatum; DE: Elaine Manlove; FL: John Boynton; FL: Maria Matthews; GA: Linda Ford; GU: Maria Pangelinan; HI: Scott Nago; IA: Sarah Reissetter; ID: Tim Hurst; IL: Rupert Borgsmiller; IN: Brad King; IN: Trent Deckard; KS: Brad Bryant; KY: Maryellen Allen; LA: Angie Rogers; MA: Michelle Tassinari; MD: Linda Lamone; ME: Julie L. Flynn; MI: Christopher M. Thomas; MN: Gary Poser; MO: Kay Dinolfo; MS: W. Heath Hillman; MT: Lisa Kimmet; Bartlett, Gary; ND: Jim Silrum; NE: Neal Erickson; NH: Anthony Stevens; NJ: Robert F. Giles; NM: Bobbi Shearer; NV: Scott Gilles; NY: Robert Brehm; NY: Todd Valentine; OH: Matt Damschroder; OK: Paul Ziriak; OR: Stephen Trout; PA: Jonathan Marks; PR: Hon. Hector J Conty-Perez; RI: Robert Kando; SC: Marcie Andino; SD: Aaron Lorenzen; TN: Mark Goins; TX: Keiht Ingram; UT: Mark Thomas; VA: Donald Palmer; VI: John Abramson, Jr.; VT: Kathy Scheele; WA: Katie Blinn; WA: Shane Hamlin; WI: Kevin J Kennedy; WI: Nat Robinson; WV: Dave Nichols; WY: Peggy Nighswonger  
**Cc:** Burgess, Robin CIV WHS-FVAP; Campos, Sonia E. CIV FVAP; Griffiths, Brian CIV FVAP; Stinson, Scott A CIV WHS-FVAP; Van Zuiden, Stacey CIV FVAP  
**Subject:** Important message regarding ballots bound for Afghanistan

Dear Election Official,

On Friday, a transport aircraft crashed at Shindand Air Base in Afghanistan

and was destroyed along with 4,700 pounds of mail inbound to Afghanistan.

We do not know if there were any ballots in the destroyed mail, but all of the

mail was bound for the zip code 09382 (Shindand, Farah, and Camp Stone (also

known as Herat)).

If you have sent any ballots to the zip code 09382, we recommend you attempt

to contact the voter and resend a new ballot, as the first ballot may have

been destroyed in the crash and fire.

Voting Assistance Officers will be informing Service members in the area

impacted by this incident to submit a Federal Write-In Absentee Ballot (FWAB).

Thank you for all that you do for military and overseas voters. If you have

any questions, call us toll-free at 800-438-8683 or send an email to

[vote@fvap.gov](mailto:vote@fvap.gov).

Paddy J. McGuire

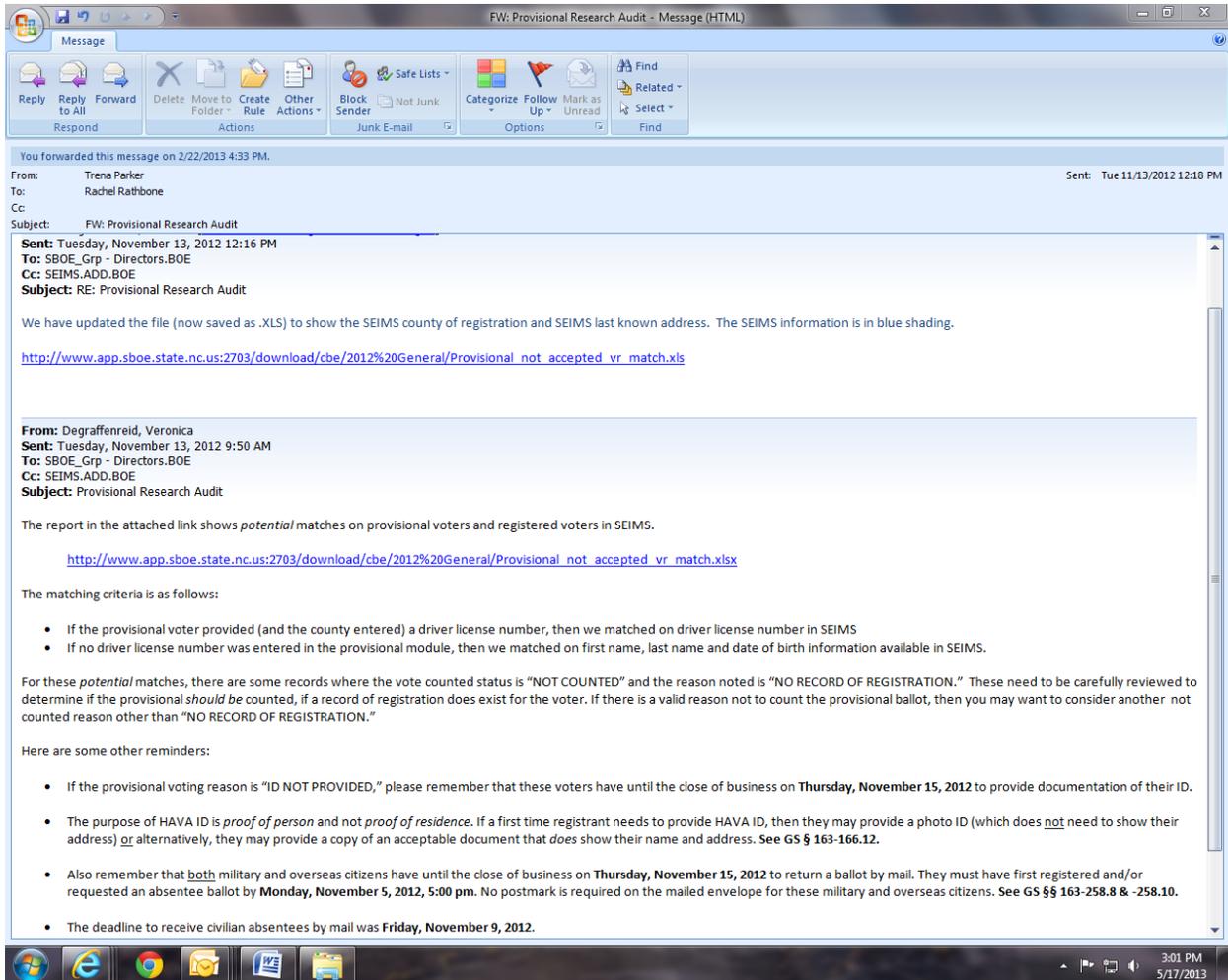
Deputy Director for Election Official Assistance

Federal Voting Assistance Program

571-372-0739 - direct (note the new number)

703-589-8980 - mobile

[paddy.mcguire@fvap.gov](mailto:paddy.mcguire@fvap.gov)



**From:** Degraffenreid, Veronica [<mailto:Veronica.Degraffenreid@ncsbe.gov>]

**Sent:** Monday, November 05, 2012 9:13 AM

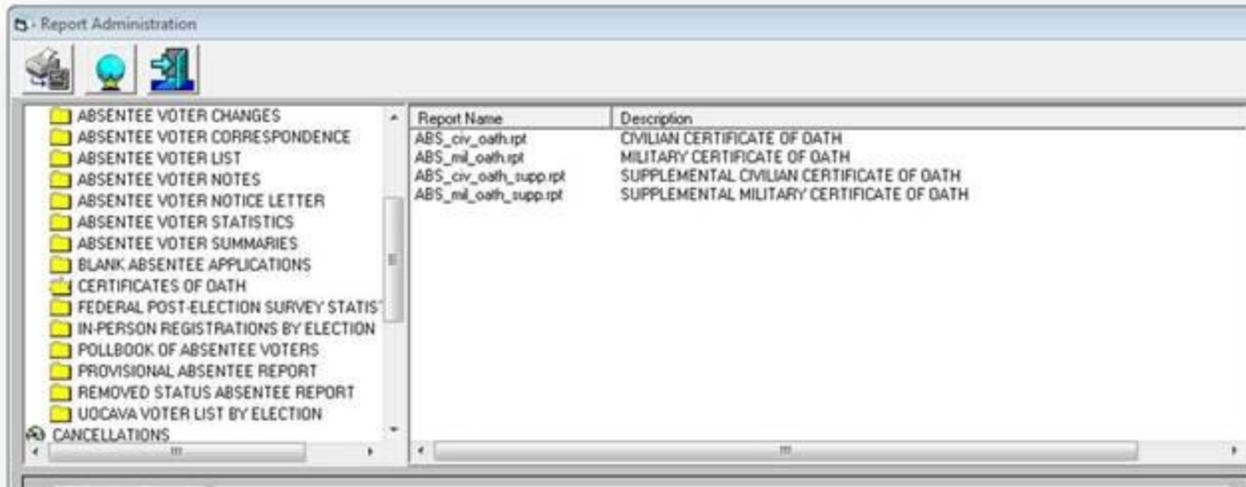
**To:** SBOE\_Grp - Directors.BOE

**Cc:** SEIMS.ADD.BOE

**Subject:** REMINDER: Certified Absentee List

## Certified Lists

County boards of elections must prepare a list of all approved **civilian** and **UOCAVA** absentee ballots that will be counted and that were received by 5:00 p.m. on the day before the election. At the end of each list, the chairman of the board of elections must sign or execute a Civilian Certificate of Oath (or Military-Overseas Certificate of Oath, if UOCAVA). These can be printed from **Report Manager**. See image below.



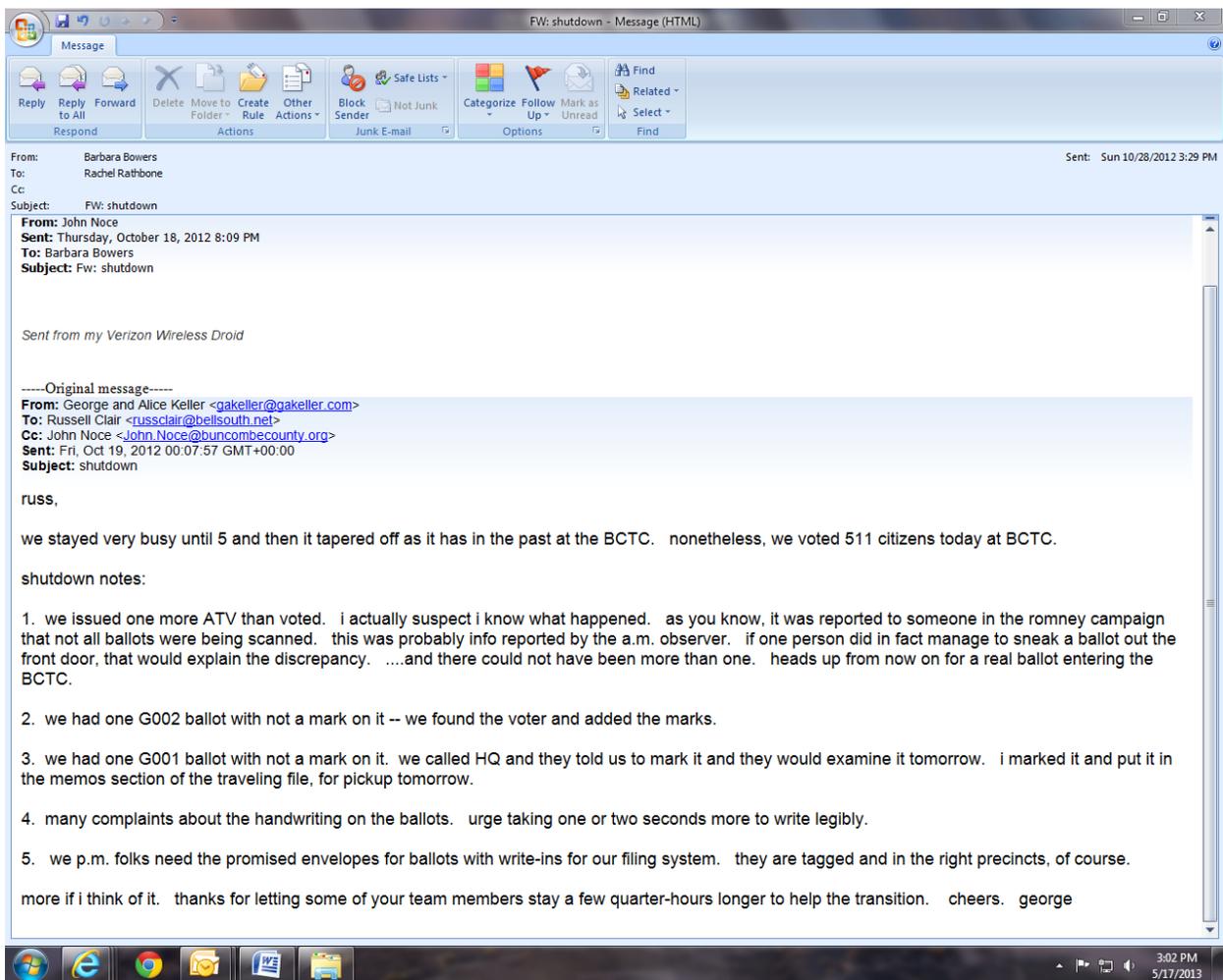
No later than **10:00 a.m. on Election Day**, the chair of the county board of elections must distribute the civilian and military-overseas lists of executed absentee ballots with accompanying certificates of oath as follows:

- Retain one copy in the office for public inspection
- Deposit one copy in the mail for first-class delivery to the State Board of Elections.  
Please try to put the list on a CD in lieu of mailing a paper copy. It is also okay to send us an electronic file by email. Send your email to [Jacque.blaeske@ncsbe.gov](mailto:Jacque.blaeske@ncsbe.gov).
- Deliver two copies to each precinct
- Upon request, provide a copy to the chairman of each recognized political party

Upon receiving the Certified Absentee lists at the polling sites, the Chief Judge must post one copy in the voting place and retain one copy for challenges. The chief judge shall also call the name of each person recorded on the list and enter an “A” in the polling list or electronic poll book.

County boards must also provide a supplemental list for absentee ballots that are deemed timely that were received after 5:00 p.m. on the day before Election Day. For civilian absentee ballots cast in a statewide primary or general election or county bond election, ballots postmarked by Election Day and mailed are timely if received between the period commencing after 5:00 p.m. on the day before Election Day and ending at 5:00 p.m. on the third day following Election Day. UOCAVA absentee ballots are timely if received by the last business day before the county canvass. The supplemental certified lists must be updated each day until the deadline for receipt of these mailed ballots and distributed as follows:

- Post one copy of the most recent version of each list in the county board office each day
- Upon request, provide a copy to the chairman of each recognized political party
- Deposit the final copy along with a signed or executed *Supplemental Certificate of Oath* as first-class mail to the State Board of Elections no later than 10:00 a.m. of the next business day following the deadline for receipt of these mailed ballots. **Please try to put the list on a CD in lieu of mailing a paper copy. It is also okay to send us an electronic file by email. Send your email to [Jacque.blaeske@ncsbe.gov](mailto:Jacque.blaeske@ncsbe.gov).**



**From:** Degraffenreid, Veronica [<mailto:Veronica.Degraffenreid@ncsbe.gov>]

**Sent:** Monday, September 24, 2012 10:52 AM

**To:** Brunswick; Buncombe; Cabarrus; Carteret; Cumberland; Currituck; Harnett; Johnston; Mecklenburg; New Hanover; Onslow; Person; Pitt; Rockingham; Rowan

**Cc:** Bartlett, Gary; McLean, Johnnie  
**Subject:** UOCAVA Ballots - Late Ballot Delivery

The State Board of Elections is required to report to USDOJ any jurisdiction that does not timely transmit any UOCAVA ballots when the voter's request was received on or before 45 days prior to the date of the election. The total below shows the number of UOCAVA requests that were received on or before 09/22/2012 and the voter has not yet been issued a ballot, or the ballot was not sent by Saturday.

In the spreadsheet attached, please see the red tab and complete USDOJ's inquiry as to why these ballots were not transmitted by the deadline.

Please respond in the spreadsheet and return this information to me ASAP.

Row Labels	Count of ballot_req_dt	Count of ballot_send_dt
BRUNSWICK	1	
BUNCOMBE	3	
CABARRUS	1	
CARTERET	1	
CUMBERLAND	3	
CURRITUCK	1	
HARNETT	10	
JOHNSTON	1	
MECKLENBURG	8	
NEW HANOVER	26	
ONSLOW	1	
PERSON	1	

PITT 2

ROCKINGHAM 1

ROWAN 2

**Grand Total 62**

**VERONICA DEGRAFFENREID** | N.C. State Board of Elections | Elections Liaison |  
919.715.1830 | [veronica.degraffenreid@ncsbe.gov](mailto:veronica.degraffenreid@ncsbe.gov) | [www.NCSBE.gov](http://www.NCSBE.gov)

E-mail correspondence to and from this address may be subject to the North Carolina Public Records Law and may be disclosed to third parties.

From: Trena Parker  
To: Rachel Rathbone  
Cc:  
Subject: FW: Voter Complaint  
Sent: Wed 10/24/2012 10:52 AM

From: Degraffenreid, Veronica [<mailto:Veronica.Degraffenreid@ncsbe.gov>]  
Sent: Wednesday, October 24, 2012 9:45 AM  
To: Buncombe  
Subject: Voter Complaint

Just a FYI

Voter called to complain about Weaverville one-stop site. She voted on Monday and stated "Yvonne" was very rude to her and her daughter and also observed "Yvonne" being rude to another one-stop worker. Voter's name was Frankie McKeen (female).

**VERONICA DEGRAFFENREID** | N.C. State Board of Elections | Elections Liaison | 919.715.1830 | [veronica.degraffenreid@ncsbe.gov](mailto:veronica.degraffenreid@ncsbe.gov) | [www.NCSBE.gov](http://www.NCSBE.gov)  
E-mail correspondence to and from this address may be subject to the North Carolina Public Records Law and may be disclosed to third parties.

You replied on 10/22/2012 5:58 PM.

From: BOEBMBL  
To: Rachel Rathbone  
Cc:  
Subject: M100 incident  
Sent: Mon 10/22/2012 2:17 PM

I need to make you aware of an incident that happened at BMBL yesterday (Sun, Oct. 21). I was serving as Captain with 4 other workers--2 from the morning shift. I thought I had all the bases covered but the M100 was unmanned for a short period of time. The morning worker who was to cover the M100 was to check in a couple of voters to help with the line and then go to the M100. I thought this would give us plenty of time before anyone was ready to vote. But we got caught up in getting the voters checked in -and when I looked up and saw the M100 being manned by Trena Parker I about had a heart attack. I realize the seriousness of this and what could have happened. I accept full responsibility. Our "Reconciliation Report" balanced last night.

You replied on 11/21/2012 1:37 PM.

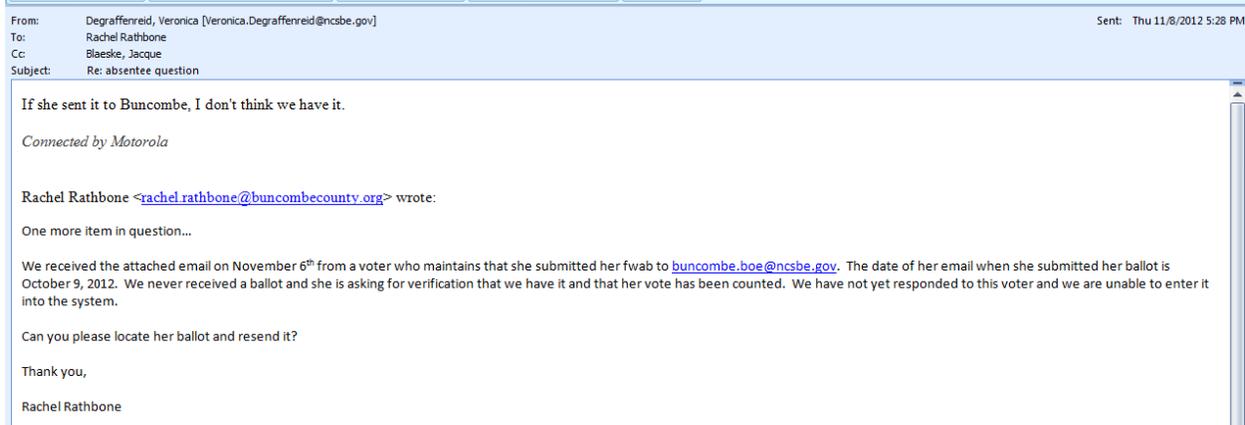
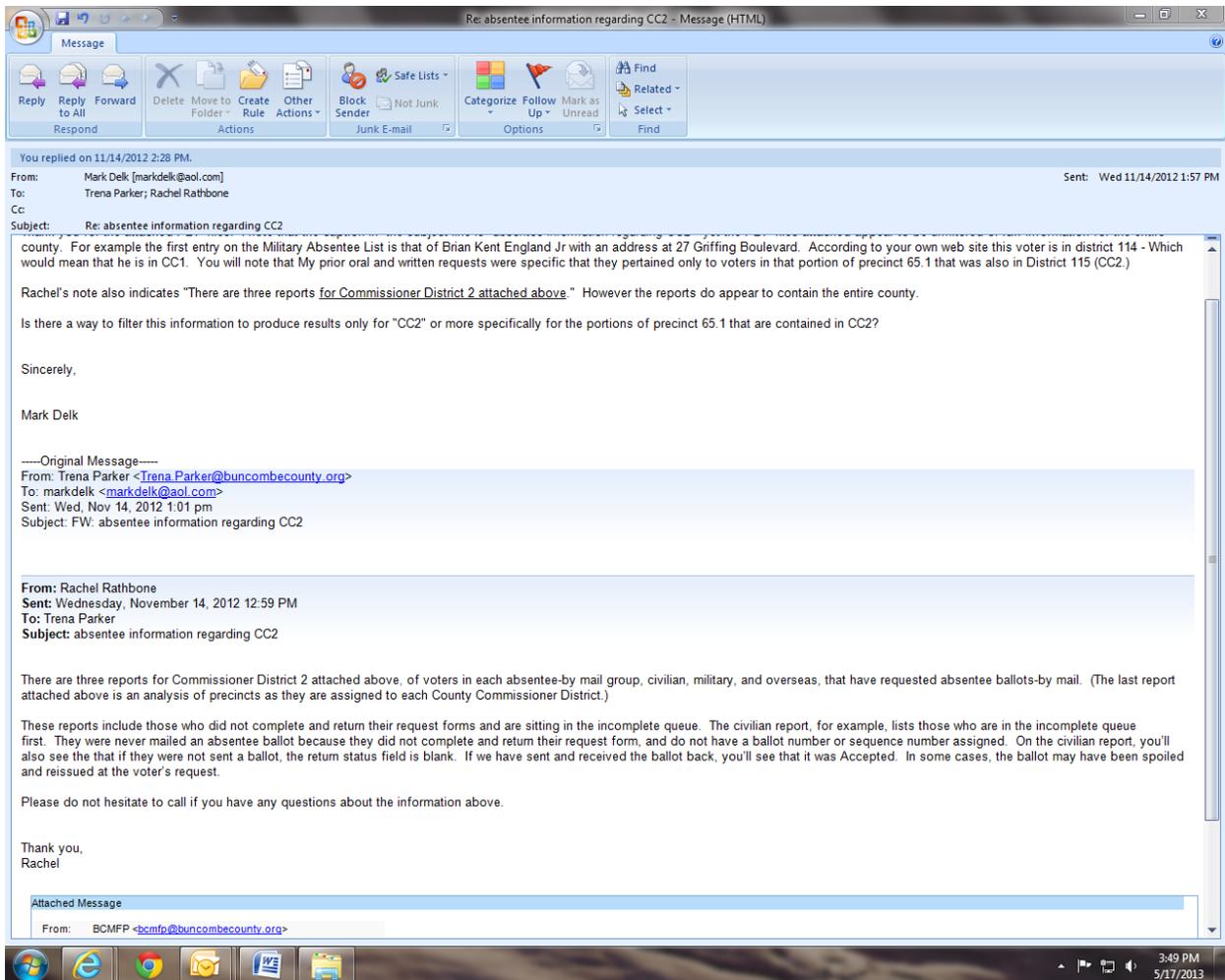
om: Harriet McKenna [[hnhmc3063@bellsouth.net](mailto:hnhmc3063@bellsouth.net)]  
: Rachel Rathbone  
: Sent: Wed 11/21/2012 12:50 PM  
Subject: [Probable SPAM] Provisional Ballot - Warren Wilson

When first notified of the required provisional ballot for students living on campus I determined that the best way to identify the provisional envelope was to have them write "701 Warren Wilson" in the question space labeled "other" on the envelope. By the next day the PM crew had started them writing north or south on there in addition, to identify where they lived in reference to the highway and to my knowledge the writing of north and/or south was done by the student. You need to double check Steve for this. I did not write that on there for any of them and don't think any of the others did, but did use that info, when available, to determine which ballot. We tried placing them on the north side or south side by their statement and comparing with the maps provided. I was surprised when many of them did not know whether they were on the north side or south side

even when shown the map. I asked many of them (to help in this determination) if they had to cross the footbridge to get to their dorm..... - a yes to crossing the footbridge meant to me that they were on the north side. The ballots (G007 or G003) were issued on the basis of these answers and/or determinations. I did write either G007 or G003 on the bottom line of the envelope form on many of them. At the time I gave them a ballot, instructions were given regarding marking for president separately and how to mark the rest for straight party or individual selection.....and folding the ballot into the envelope and returning to the Help Desk. The major concern, especially for us, was to make sure they got to vote..... and that their vote would be counted.

We (I) started out trying to be very organized in having them fill in the envelope, after we had determined that they were Warren Wilson residents - either by looking them up on the computer or by their statement. I wanted to follow them to be sure the envelope with the folded ballot came back to the Help Desk and did not go out the door or into the scanner. I have to admit that this "organization" pretty much fell apart on Saturday, 11/3, since they were coming in by the bus load and we would get 15-20 at a time. On Saturday there were two of us working only on these student provisionals while the worker at the door (Steve) was "funneling" the students to us and other voters to the other data entry personnel. In spite of the dis-organization I feel good that no ballot (that I am aware of) got to the scanner because those workers were also on alert. Very few students came to us with questions about marking the ballot - I would say most questions and/or irritations were because they had to do a provisional ballot and that question was raised many times - especially by those who were already registered. We explained that this was because of a redistricting problem. Many of them knew before they got to us on Saturday that they had to vote a provisional ballot and I felt at times that they had been prompted and/or coached to question or argue that.....my very own personal impression and/or opinion. Most of the time the envelopes were not returned to the worker who had given it out but just handed to whoever was available and placed on the back table until we had time to add them to the "Chain of custody form" and file them. Although at the time of issuance the provisional stickers were placed in the book, on the envelope and on the letter, writing on the provisional ballot register was also delayed until the end of the day and completed based upon the sticker in the register and matching sticker on the envelope. Overall, I would say Saturday was terrible. I don't handle dis-organization well!!! Although our site was very roomy, we did not have enough places to put students filling out provisional envelopes/markings ballots. Several even stood right in front of me to mark their ballot, not good, but their choice when they had to wait for a private voting booth. But, I didn't have time to look at their ballot anyway.....

When he was there, Ed helped with some of these on the am crew and Steve and Sylvia (last names unknown or forgotten) in the pm crew - there may have been others..... It was Sylvia and myself doing most of them on Saturday 11/3. I have tried to put things on here that I recollect but there may be more. Please ask if there is something questionable and/or I have not explained sufficiently. I know that Steve had a complaint early on from one of the candidates but I had no complaint from "off the street" except from those students having to vote provisionally.



Rachel,

Not a board member, they set as judge and jury. The statute says a voter from the same precinct. So ask a precinct official from the precinct of the deceased voter or some other voter from that precinct to

challenge using the evidence of death. OR BETTER YET.....A FAMILY MEMBER VOTER IN THE SAME PRECINCT CAN CHALLENGE.

Electronic display of documents is allowed. See the attached ( top of second page).

Hope things are going well with you. Has the litigation over your son's accident been resolved?

Don

**From:** Rachel Rathbone [<mailto:rachel.rathbone@buncombecounty.org>]

**Sent:** Monday, October 08, 2012 1:04 PM

**To:** Wright, Don

**Subject:** FW: Buncombe-absentee ballots belonging to voters who may be deceased

Don, a couple of questions...the first one, please see the email below. (You were copied on it.) We are asking if the Board is the entity that does the challenging.

The second question that I have arose at training for early voting. Is it permissible for a voter to use a cell phone to pull up documentation that is required for same day registration.

Thank you,

*Rachel Rathbone*

Election Services

(828) 250-4218

(828) 779-4218

**From:** McLean, Johnnie [<mailto:Johnnie.McLean@ncsbe.gov>]  
**Sent:** Monday, October 08, 2012 9:36 AM  
**To:** Rachel Rathbone  
**Cc:** Degraffenreid, Veronica; Wright, Don  
**Subject:** RE: Buncombe-absentee ballots belonging to voters who may be deceased

Rachel,

A couple of comments. The CBE has approved the absentee voter's application. See GS 163-230.1(c) & (c1). The "scanning" of the absentee ballot is part of the preparatory steps for Election Day counting. See GS 163-234(2) and (2a). The absentee ballot is numbered so that if successfully challenged it can be retrieved from the other ballots and the votes deducted from the totals. I should think that written notice from the absentee voter's near relative is sufficient to sustain the challenge that the absentee voter is dead See GS 163-85(c)(7a).

I trust this information is helpful to you. I have copied Veronica and Don in the event they have additions or corrections to the provided info.

Johnnie McLean

Deputy Director

919-715-1790

**From:** Rachel Rathbone [<mailto:rachel.rathbone@buncombecounty.org>]  
**Sent:** Friday, October 05, 2012 2:42 PM  
**To:** McLean, Johnnie  
**Subject:** RE: Buncombe-absentee ballots belonging to voters who may be deceased

So is the challenge entered by the Board or by someone in the precinct? 163-89 says, "any registered voter of the same precinct as the absentee voter" ...and in one case, our Board has already approved the ballot and it has been scanned. If the Board does the challenging, I suppose the burden of proof lies on them?

Rachel Rathbone

Election Services

(828) 250-4218

(828) 779-4218

**From:** McLean, Johnnie [<mailto:Johnnie.McLean@ncsbe.gov>]

**Sent:** Friday, October 05, 2012 1:50 PM

**To:** Rachel Rathbone; Degraffenreid, Veronica

**Subject:** RE: Buncombe-absentee ballots belonging to voters who may be deceased

Rachel,

For absentee voting Deceased voters would need to be challenged. Proof or verification would be determined by the CBE at the canvass meeting. If the near relative provides something in writing that the 'deceased' voter is indeed deceased, then that would become part of the record.

If you receive additional names as described in your email, the same statute GS 163-89 applies.

Johnnie McLean

Deputy Director

919-715-1790

**From:** Rachel Rathbone [<mailto:rachel.rathbone@buncombecounty.org>]

**Sent:** Friday, October 05, 2012 12:15 PM

**To:** Degraffenreid, Veronica; McLean, Johnnie

**Subject:** Buncombe-absentee ballots belonging to voters who may be deceased

Veronica, we have received a couple of container return envelopes with “deceased” written on them. There is also one that was returned, approved, scanned, and now a near relative has notified us that the voter is now deceased. I know that GS 163-89 applies, does this statute allow the Board to challenge the absentee ballots, and if we have not received notice from DHHS, and we don’t know exactly who wrote “deceased” on it, do we check with the Register of Deeds? What verification, or proof, is needed to reject and redact the votes for the absentee ballot? When we do receive the list from DHHS next week, and we identify other absentee voters, what do we do then?

Thank you,

*Rachel Rathbone*

Election Services

(828) 250-4218

(828) 779-4218

You forwarded this message on 10/8/2012 1:03 PM.

From:	McLean, Johnnie [Johnnie.McLean@ncsbe.gov]	Sent:	Mon 10/8/2012 9:36 AM
To:	Rachel Rathbone		
Cc:	Degraffenreid, Veronica; Wright, Don		
Subject:	RE: Buncombe-absentee ballots belonging to voters who may be deceased		

Rachel,

A couple of comments. The CBE has approved the absentee voter’s application. See GS 163-230.1(c) & (c1). The “scanning” of the absentee ballot is part of the preparatory steps for Election Day counting. See GS 163-234(2) and (2a). The absentee ballot is numbered so that if successfully challenged it can be retrieved from the other ballots and the votes deducted from the totals. I should think that written notice from the absentee voter’s near relative is sufficient to sustain the challenge that the absentee voter is dead See GS 163-85(c)(7a).

I trust this information is helpful to you. I have copied Veronica and Don in the event they have additions or corrections to the provided info.

Johnnie McLean

Deputy Director

919-715-1790

**From:** Rachel Rathbone [<mailto:rachel.rathbone@buncombecounty.org>]

**Sent:** Friday, October 05, 2012 2:42 PM

**To:** McLean, Johnnie

**Subject:** RE: Buncombe-absentee ballots belonging to voters who may be deceased

So is the challenge entered by the Board or by someone in the precinct? 163-89 says, "any registered voter of the same precinct as the absentee voter" ...and in one case, our Board has already approved the ballot and it has been scanned. If the Board does the challenging, I suppose the burden of proof lies on them?

*Rachel Rathbone*

Election Services

(828) 250-4218

(828) 779-4218

**From:** McLean, Johnnie [<mailto:Johnnie.McLean@ncsbe.gov>]

**Sent:** Friday, October 05, 2012 1:50 PM

**To:** Rachel Rathbone; Degraffenreid, Veronica

**Subject:** RE: Buncombe-absentee ballots belonging to voters who may be deceased

Rachel,

For absentee voting Deceased voters would need to be challenged. Proof or verification would be determined by the CBE at the canvass meeting. If the near relative provides something in writing that the 'deceased' voter is indeed deceased, then that would become part of the record.

If you receive additional names as described in your email, the same statute GS 163-89 applies.

Johnnie McLean

Deputy Director

919-715-1790

**From:** Rachel Rathbone [<mailto:rachel.rathbone@buncombecounty.org>]

**Sent:** Friday, October 05, 2012 12:15 PM

**To:** Degraffenreid, Veronica; McLean, Johnnie

**Subject:** Buncombe-absentee ballots belonging to voters who may be deceased

Veronica, we have received a couple of container return envelopes with "deceased" written on them. There is also one that was returned, approved, scanned, and now a near relative has notified us that the voter is now deceased. I know that GS 163-89 applies, does this statute allow the Board to challenge the absentee ballots, and if we have not received notice from DHHS, and we don't know exactly who wrote "deceased" on it, do we check with the Register of Deeds? What verification, or proof, is needed to reject and redact the votes for the absentee ballot? When we do receive the list from DHHS next week, and we identify other absentee voters, what do we do then?

Thank you,

*Rachel Rathbone*

Election Services

(828) 250-4218

(828) 779-4218

You forwarded this message on 10/5/2012 2:26 PM.

From: McLean, Johnnie [Johnnie.McLean@ncsbe.gov] Sent: Fri 10/5/2012 1:55 PM  
To: Rachel Rathbone  
Cc:  
Subject: RE: Buncombe-another absentee question

Rachel,

Since she has voted the ballot and returned it, I would advise her the ballot will be spoiled because the change of residence changes her eligibility to vote in \_\_\_\_\_ office, issue the correct ballot style but advise that if it is not returned by November 5 the returned ballot will be counted only for those offices she is qualified by residence to vote.

Hope this is clear, if not, please call me.

Johnnie McLean  
Deputy Director  
919-715-1790

---

**From:** Rachel Rathbone [mailto:rachel.rathbone@buncombecounty.org]  
**Sent:** Friday, October 05, 2012 12:24 PM  
**To:** McLean, Johnnie  
**Subject:** Buncombe-another absentee question

I have a voter who requested a ballot back in March, she voted it, but it came back with a new registration form on which she changed her address. This new address resulted in a new ballot style. Do we call the voter to inform her and ask if she wants the new ballot style, or do we first present it to the Board for them to challenge. It would then become a partial...or do we present it to the Board only if she chooses not to vote the new ballot style?

Thank you,

Rachel Rathbone  
Election Services  
(828) 250-4218  
(828) 779-4218

From: Degraffenreid, Veronica [Veronica.Degraffenreid@ncsbe.gov] Sent: Wed 11/14/2012 9:57 AM  
To: Rachel Rathbone  
Cc:  
Subject: RE: Buncombe-Final questions for Canvass

Discussing with Senior Management. We'll get back with you.

---

**From:** Rachel Rathbone [mailto:rachel.rathbone@buncombecounty.org]  
**Sent:** Wednesday, November 14, 2012 9:39 AM  
**To:** Degraffenreid, Veronica  
**Cc:** Bartlett, Gary@ncsbe.gov; Trena Parker  
**Subject:** Buncombe-Final questions for Canvass

Veronica, Trena asked me to email you to get clarification on these last items.

1. In regard to Warren Wilson, for the 6 people that potentially voted the incorrect ballot style but that we were unable to reach to obtain their residential address, what do we do? Do we count all races on their original ballots cast because we assume that they are eligible for the ballot style that they voted, or do we not count the race in question because we don't know for sure where they reside and shouldn't assume?
2. Upon learning of the issue with the district line and the mail house address of 701 Warren Wilson College and the fact that students and faculty actually resided on both sides of the line, we directed our poll workers, (per SBOE instructions), at the early voting sites to vote everyone who had the address of 701 Warren Wilson Rd provisionally and to instruct the voters to provide a residential address. However, in looking at the provisional ballots, on approximately 50 + ballots, the voters failed to provide any additional residential address information. They still just listed 701 Warren Wilson Rd. on the registration portion of the provisional ballot envelope. So we are still unsure as to whether or not they voted the correct ballot style...we can only assume that they told the poll workers which side of the road that they lived on, determining the ballot style they were issued. We do know, in most cases, based on a list provided by the college, which dorms/buildings these voters reside in. Please advise.
3. Absentee question-We send the SBOE the supplemental abstracts after the absentee meeting tomorrow. I'm assuming this means we can publish the results of that meeting tomorrow night and not have to wait until Canvass.

Thank you,

Rachel

om: Degraffenreid, Veronica [Veronica.Degraffenreid@ncsbe.gov] Sent: Tue 11/13/2012 12:2  
i: Rachel Rathbone  
: McLean, Johnnie  
bject: RE: Buncombe-last provisional questions

I guess the thinking was that they were mailed to the voters prior to Election Day, but they would have until canvass to return. . . I will check with Johnnie on this.

**From:** Rachel Rathbone [mailto:rachel.rathbone@buncombecounty.org]  
**Sent:** Tuesday, November 13, 2012 11:38 AM  
**To:** Degraffenreid, Veronica  
**Subject:** RE: Buncombe-last provisional questions

In regard to Warren Wilson College, the SBOE provided us the deadline of the Canvass meeting to receive the corrected ballots back from the voters who were originally issued the incorrect ballot style, so to clarify, you're saying that we cannot issue a corrected ballot after Election Day?

Thank you

**From:** Degraffenreid, Veronica [mailto:Veronica.Degraffenreid@ncsbe.gov]  
**Sent:** Tuesday, November 13, 2012 11:31 AM  
**To:** Rachel Rathbone  
**Subject:** RE: Buncombe-last provisional questions

**From:** Rachel Rathbone [mailto:rachel.rathbone@buncombecounty.org]  
**Sent:** Tuesday, November 13, 2012 10:50 AM  
**To:** Degraffenreid, Veronica  
**Subject:** Buncombe-last provisional questions

1. We have a couple of instances during early voting where voters inserted blank ballots into the M100 and then voted a provisional ballot. I'm assuming that if a voter cannot vote a second time because they forgot to vote for President, that they cannot vote a second time after inserting a blank ballot into the M100. **CORRECT**
2. Regarding the situation at Warren Wilson College, if a student(s) communicated to us that they did not receive the corrected ballot style in the mail, can we still provide it to them? And if so, what would be the deadline? The day before Canvass at 5:00? **No, they cannot vote after Election Day.**

RE: Buncombe-last provisional questions - Message (HTML)

Message

Reply Reply Forward to All Respond | Delete Move to Folder Actions | Create Rule Other Actions | Block Sender Not Junk Junk E-mail | Safe Lists | Categorize Follow Up Mark as Unread Options | Find Related Select Find

**From:** McLean, Johnnie [Johnnie.McLean@ncsbe.gov] Sent: Tue 11/13/2012 12:32 PM  
**To:** Degraffenreid, Veronica; Rachel Rathbone  
**Cc:** Bartlett, Gary  
**Subject:** RE: Buncombe-last provisional questions

I can't think of a time when the ballot could be issued after Election Day other than GS 163-182.12. Because the Buncombe CBE was instructed to reissue the ballots prior to Election Day, and I believe did so, it seems to me the answer is no, a corrected ballot cannot now be issued. I am copying Mr. Bartlett on this for his input.

Johnnie McLean  
Deputy Director  
919-715-1790

**From:** Degraffenreid, Veronica  
**Sent:** Tuesday, November 13, 2012 12:20 PM  
**To:** Rachel Rathbone  
**Cc:** McLean, Johnnie  
**Subject:** RE: Buncombe-last provisional questions

I guess the thinking was that they were mailed to the voters prior to Election Day, but they would have until canvass to return. . . I will check with Johnnie on this.

**From:** Rachel Rathbone [mailto:rachel.rathbone@buncombecounty.org]  
**Sent:** Tuesday, November 13, 2012 11:38 AM  
**To:** Degraffenreid, Veronica  
**Subject:** RE: Buncombe-last provisional questions

In regard to Warren Wilson College, the SBOE provided us the deadline of the Canvass meeting to receive the corrected ballots back from the voters who were originally issued the incorrect ballot style, so to clarify, you're saying that we cannot issue a corrected ballot after Election Day?

Thank you

**From:** Degraffenreid, Veronica [mailto:Veronica.Degraffenreid@ncsbe.gov]  
**Sent:** Tuesday, November 13, 2012 11:31 AM  
**To:** Rachel Rathbone  
**Subject:** RE: Buncombe-last provisional questions

**From:** Rachel Rathbone [mailto:rachel.rathbone@buncombecounty.org]  
**Sent:** Tuesday, November 13, 2012 10:50 AM  
**To:** Degraffenreid, Veronica  
**Subject:** Buncombe-last provisional questions

1. We have a couple of instances during early voting where voters inserted blank ballots into the M100 and then voted a provisional ballot. I'm assuming that if a voter cannot vote a second time because they forgot to vote for President, that they cannot vote a second time after inserting a blank ballot into the M100. **CORRECT**
2. Regarding the situation at Warren Wilson College, if a student(s) communicated to us that they did not receive the corrected ballot style in the mail, can we still provide it to them? And if so, what would be the deadline? The day before Canvass at 5:00? **No, they cannot vote after Election Day.**

4:06 PM 5/17/2013

You replied on 11/13/2012 10:32 AM.

From: Degraffenreid, Veronica [Veronica.Degraffenreid@ncsbe.gov]  
To: Rachel Rathbone  
Cc:  
Subject: RE: Buncombe-more provisional questions

Sent: Sun 11/11/2012 7:16 PM

Veronica W. Degraffenreid  
Elections Liaison

State Board of Elections  
P.O. Box 27255  
Raleigh, NC 27611-7255

(919) 715-1830  
[veronica.degraffenreid@ncsbe.gov](mailto:veronica.degraffenreid@ncsbe.gov)

---

**From:** Rachel Rathbone [rachel.rathbone@buncombecounty.org]  
**Sent:** Saturday, November 10, 2012 3:37 PM  
**To:** Degraffenreid, Veronica  
**Subject:** Buncombe-more provisional questions

Veronica, we are working hard, but generating more questions...

1. If the voter did not complete the registration portion of the provisional ballot envelope, do we assume that the address that we currently have in the system is the address in which they reside and to be used to determine their correct ballot style? *What did the voter select on the provisional application portion of the envelope?*
2. If a voter was removed due to list maintenance for not having voted within two Federal General Elections, it has always been my understanding that in order to count the voter's ballot, they must have maintained that they have lived at the same residence within the county...or is it any residence within the county? *The voter must have maintained continuous residence in the county (does not have to be the same address).*

Thank you,

Rachel Rathbone  
Election Services  
(828) 250-4218

---

From: Degraffenreid, Veronica [Veronica.Degraffenreid@ncsbe.gov]  
To: Rachel Rathbone  
Cc:  
Subject: RE: Buncombe-more provisional questions

Sent: Tue 11/13/2012 10:36 AM

If you cannot positively make a determination on the identity of the voter, then I don't think your Board can count the provisional. If you can somewhat identify, then put these in the "maybe" file and Board will need to exercise their quasi-judicial authority.

**From:** Rachel Rathbone [<mailto:rachel.rathbone@buncombecounty.org>]  
**Sent:** Tuesday, November 13, 2012 10:33 AM  
**To:** Degraffenreid, Veronica  
**Subject:** RE: Buncombe-more provisional questions

There are three of them, and it looks as though the same person completed the provisional application portion...they all just say that they completed a registration form on Nov 6<sup>th</sup>. We have people registered under those names, but all we can do to complete the data entry is to compare signatures to obtain a date of birth. I guess the question is can we approve them if they did not complete the registration portion at all? Do we assume they are at the same address that we have in voterview?

Thank you

**From:** Degraffenreid, Veronica [<mailto:Veronica.Degraffenreid@ncsbe.gov>]  
**Sent:** Sunday, November 11, 2012 7:16 PM  
**To:** Rachel Rathbone  
**Subject:** RE: Buncombe-more provisional questions

Veronica W. Degraffenreid

Elections Liaison

State Board of Elections

P.O. Box 27255

Raleigh, NC 27611-7255

(919) 715-1830

[veronica.degraffenreid@ncsbe.gov](mailto:veronica.degraffenreid@ncsbe.gov)

---

**From:** Rachel Rathbone [[rachel.rathbone@buncombecounty.org](mailto:rachel.rathbone@buncombecounty.org)]  
**Sent:** Saturday, November 10, 2012 3:37 PM  
**To:** Degraffenreid, Veronica  
**Subject:** Buncombe-more provisional questions

Veronica, we are working hard, but generating more questions...

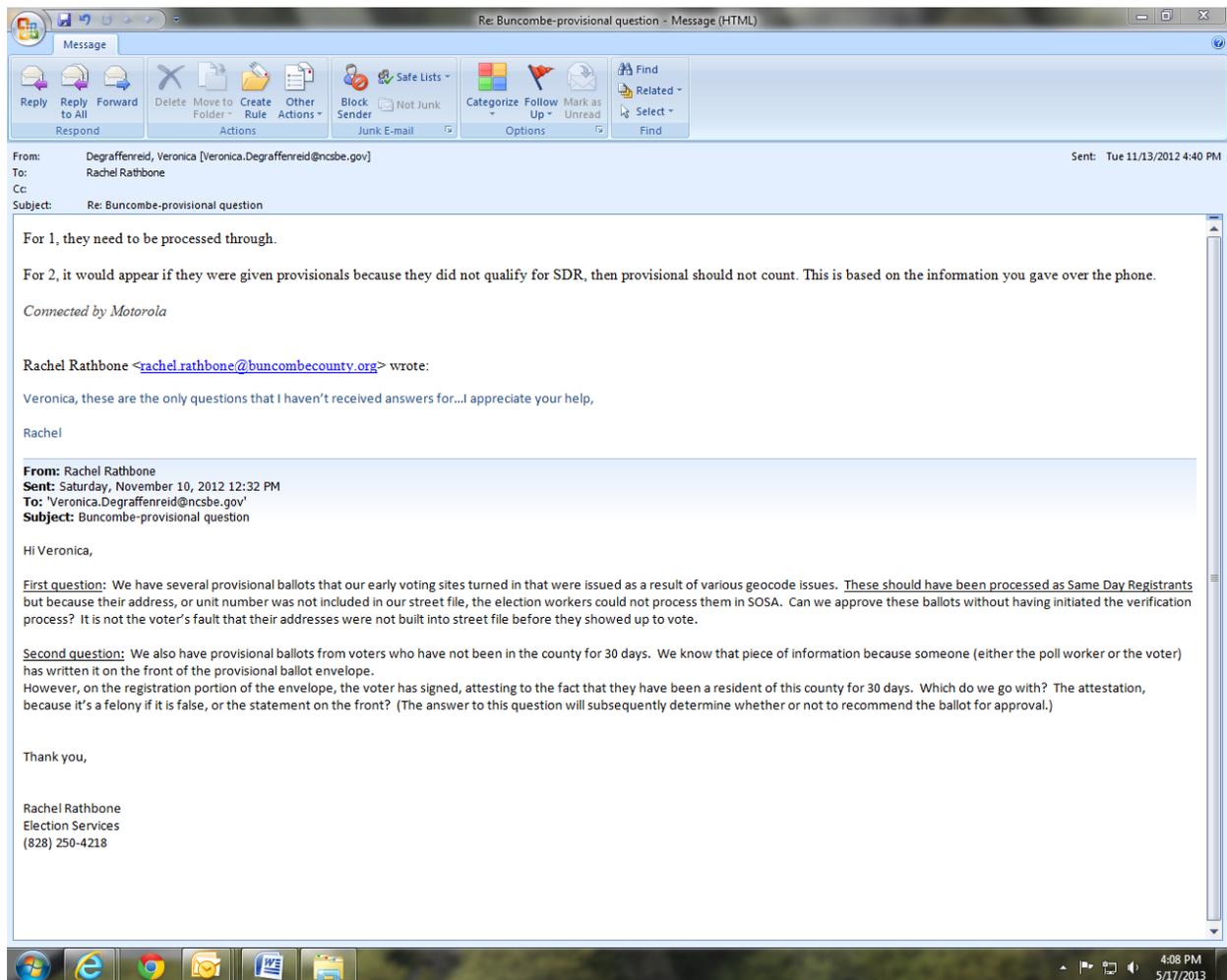
1. If the voter did not complete the registration portion of the provisional ballot envelope, do we assume that the address that we currently have in the system is the address in which they reside and to be used to determine their correct ballot style? **What did the voter select on the provisional application portion of the envelope?**
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Thank you,

Rachel Rathbone

Election Services

(828) 250-4218



Message

Re: Buncombe-provisional question - Message (HTML)

Reply Reply to All Forward Delete Move to Folder Create Rule Other Actions Block Sender Safe Lists Junk E-mail Categorize Follow Up Mark as Unread Find Related Select Find

From: Degraffenreid, Veronica [Veronica.Degraffenreid@ncsbe.gov] Sent: Tue 11/13/2012 4:40 PM  
To: Rachel Rathbone  
Cc:  
Subject: Re: Buncombe-provisional question

For 1, they need to be processed through.

For 2, it would appear if they were given provisionals because they did not qualify for SDR, then provisional should not count. This is based on the information you gave over the phone.

*Connected by Motorola*

Rachel Rathbone <[rachel.rathbone@buncombecounty.org](mailto:rachel.rathbone@buncombecounty.org)> wrote:

Veronica, these are the only questions that I haven't received answers for...I appreciate your help,

Rachel

**From:** Rachel Rathbone  
**Sent:** Saturday, November 10, 2012 12:32 PM  
**To:** 'Veronica.Degraffenreid@ncsbe.gov'  
**Subject:** Buncombe-provisional question

Hi Veronica,

First question: We have several provisional ballots that our early voting sites turned in that were issued as a result of various geocode issues. These should have been processed as Same Day Registrants but because their address, or unit number was not included in our street file, the election workers could not process them in SOSA. Can we approve these ballots without having initiated the verification process? It is not the voter's fault that their addresses were not built into street file before they showed up to vote.

Second question: We also have provisional ballots from voters who have not been in the county for 30 days. We know that piece of information because someone (either the poll worker or the voter) has written it on the front of the provisional ballot envelope. However, on the registration portion of the envelope, the voter has signed, attesting to the fact that they have been a resident of this county for 30 days. Which do we go with? The attestation, because it's a felony if it is false, or the statement on the front? (The answer to this question will subsequently determine whether or not to recommend the ballot for approval.)

Thank you,

Rachel Rathbone  
Election Services  
(828) 250-4218

4:08 PM  
5/17/2013

You replied on 10/21/2012 2:00 PM.  
From: Jennifer Sparks  
To: Rachel Rathbone  
Cc:  
Subject: Re: emails to is sites  
Sent: Sun 10/21/2012 1:49 PM

Sorry, meant to say as well none of the issues were preventing them from operating normally and Travis was the one that was on call. One was a voter scan issue, one was shutting down computers after closing and the other was a connection issue, which is not something they have to have for operation. I will forward all of them to you if you would like to see them.

*Sent from my Verizon Wireless Droid*

-----Original message-----

**From:** Rachel Rathbone <[rachel.rathbone@buncombecounty.org](mailto:rachel.rathbone@buncombecounty.org)>  
**To:** Jennifer Sparks <[Jennifer.Sparks@buncombecounty.org](mailto:Jennifer.Sparks@buncombecounty.org)>  
**Sent:** Sun, Oct 21, 2012 16:45:35 GMT+00:00  
**Subject:** emails to is sites

Jennifer, when you email the early voting sites could you cc myself and Trena on it? I'm reading one at Sbbl now about how the help desk was supposed to work yesterday, and of course, its after the fact. Just trying to make certain that we are all on the same page. I also give a copy of each email to the support team upstairs so they know how we want things handled. I received a complaint from a site yesterday about how long it took the help desk to return a phone call. Not sure about the details of that issue out who at the help desk was on call.

thanks,

Rachel

*Sent from my Verizon Wireless Droid*

From: BOEFVBL  
To: Rachel Rathbone  
Cc:  
Subject: RE: Important Reminders  
Sent: Thu 10/18/2012 9:58 AM

We do not have any of the papers that say vote for President is separate from Party.

---

**From:** Rachel Rathbone  
**Sent:** Thursday, October 18, 2012 9:15 AM  
**To:** BOEACCC; BOEAVML; BOEBCTC; BOEBMBL; BOEBSML; BOEBTFD; BOEFVBL; BOEJPF; BOEKENI; BOELCBL; BOELUCH; BOEMHBC; BOENABL; BOESBBL; BOEUHFR; BOEUNCA; BOEWABL; BOEWVTH  
**Cc:** Trena Parker; Jennifer Sparks; John Noce; Allan Johnson; Joyce A. Kanavel  
**Subject:** Important Reminders

## Important Reminders

### **Of Upmost, Extreme, Importance!!!**

If you are one of the sites listed below, in the mornings and at shift change, you must double click the vpn icon on your desktop before logging the am shift or the pm shift into SOSA Voting. **Call the Help Desk if you have questions.**

Sites: JPDF, UHFR, AVML, ACCC, BSML, KENI, LUCH, MHBC, BTFD, UNCA, WVTH

**All Sites**-Each Time You Log Into SOSA Voting-You must perform a X-fer to BOE to begin your data transfer. **This Morning Also!! Call the Help Desk if you have questions.**

**Make certain that this email is read and signed by every worker at your site. Keep this memo in your email notebook.**

**If you called in additional needs or supplies yesterday,  
Rovers are on their way!!**

### Administrative

- Use the Incident Report provided by the State Board of Elections to record any cancelled ballots, incorrectly issued ballots, or any non-voting system incident.
- Use the Captain's Log to document *anything* that takes place during your shift that you feel is important for permanent staff to know.
- Call the Board of Elections office in the event of any Emergency situation and refer to your Emergency Manuals.
- Email your M100 numbers at 10:00 a.m., 2:00 p.m., and 6:00 p.m. to Barbara at [barbara.bowers@buncombecounty.org](mailto:barbara.bowers@buncombecounty.org).
- Always remember to identify yourself when you answer your phone. It helps us to know who we are speaking to when we call your site.
- If you have any questions regarding the voting process, don't guess, please call Dave, Tracy, Kathy, or Tony at (828) 250-4199.
- Please do not call the BOE main number. Please use the numbers that we have provided.

- In the Audit Notebook, you will find an Early Voting Machine Log and a Daily Reconciliation/Audit Form to be completed by both Captains at the end of each shift. (Please call us if you have questions about how to complete these forms.) The Daily Reconciliation/Audit forms should be inserted into the traveling pocket folder at the end of each day for the rovers to pick up the following morning.

## Setting Up This Morning

- Look through all supplies before you call to tell us you are missing something.
- Please charge your cell phones and Droids throughout the entire early voting period to ensure good communication at all times. County Board of Elections cell phones should be kept at the early voting site.
- Please put your list of phone numbers and log in information in a convenient place for you and your workers.
- Curbside bells are not optional. They must be used.
- Make certain that you adhere the additional sign to the curbside sign that reads “If you have not been served within 10 minutes, please call 250-4200”.
- Please call us if you need additional signage or supplies. (Special signs for specific locations have been ordered and should arrive by the first of next week.)
- We will advise you as to your optimal site management and arrangement. Please know that there are good reasons for our directions and that we are the final word.

## At the Ballot Station

- **Make certain that you write the voter’s OS code and precinct number at the top of each ballot.**
- **You are required to give each voter an orange Straight Party Instruction Sheet with their ballot. Make certain that these are on your ballot station table.**
- It is extremely important that voters are given the correct ballot style. VBT scanners are provided to help ensure accuracy. *The VBT scanners are not optional.*
- You may also remind voters to do the following:
  - Read the ballot instructions carefully; fill in the circle.

- Ballots must be marked in black, ballpoint pens.
- Ballots can be inserted into the scanner in any orientation.
- Overvoted ballots will be kicked back and voter will be asked to accept or reject. Voters are allowed up to three ballots if they make a mistake(s).
- The M100 optical scanner will not inform the voter of any blank or under-voted races.
- Make yourself aware of the Automark capabilities and offer it to voters. Position the Automark so that the screen is pointed to a corner or wall to maximize privacy.

### [Ballot/Site Security](#)

- All ballot stubs are to be returned in the small file cabinet.
- *Keep ballots secure.* Ballots that are to be handed out should be kept on a table behind you. Never put ballots on the table where they can be picked up by others.
- Keep voted provisional ballots secure in the black collapsible ballot box until the end of the day. At the end of the afternoon shift, remove the provisional ballots from the collapsible ballot box, put them in the Traveling Pocket Folder, and secure the folder inside of the black fireproof file cabinet. **Complete the Chain of Custody Form for the Provisional Ballots being transported in the Traveling Pocket Folder** to be returned to the BOE office the following day.
- Make sure provisional voters do not insert the provisional ballot in the scanner.
- Please do not take possession, destroy or discard any absentee ballot brought in by a voter who wishes to vote in your precinct. Please instruct the voter to discard the unwanted absentee ballot at his/her home.
- Never allow someone to leave the voting place with a ballot in their hand.
- Please make certain that both that the fire proof file cabinet and the building are locked before leaving the voting location each day.

From: Jennifer Sparks  
To: Rachel Rathbone  
Cc:  
Subject: RE: UOCAVA Ballots - Late Ballot Delivery

Sent: Tue 9/25/2012 11:17 AM

have no idea. I don't know what they have sent and what they haven't. I would think by the way that SEIMS works that it generates what it was supposed to. The only thing that I could think of was if

someone has an FPCA record and it was processed properly in SEIMS to begin with and therefore it did not generate a packet.

I think that I would call and ask her. I would also ask for the names, that way you can make sure that they have absentee details. It is possible that they don't have the details. If they don't then a ballot will never be generated for them.

**From:** Rachel Rathbone  
**Sent:** Monday, September 24, 2012 5:16 PM  
**To:** Jennifer Sparks  
**Subject:** FW: UOCAVA Ballots - Late Ballot Delivery

Need some ideas as to how to generate a report that will show me which voters these are...see below...just need to know if I need to ask Veronica how to do it.

Thanks,

*Rachel Rathbone*

Election Services

(828) 250-4218

(828) 779-4218

**From:** Trena Parker  
**Sent:** Monday, September 24, 2012 11:13 AM  
**To:** Rachel Rathbone  
**Subject:** FW: UOCAVA Ballots - Late Ballot Delivery

**From:** Degraffenreid, Veronica [<mailto:Veronica.Degraffenreid@ncsbe.gov>]

**Sent:** Monday, September 24, 2012 10:52 AM

**To:** Brunswick; Buncombe; Cabarrus; Carteret; Cumberland; Currituck; Harnett; Johnston; Mecklenburg; New Hanover; Onslow; Person; Pitt; Rockingham; Rowan

**Cc:** Bartlett, Gary; McLean, Johnnie

**Subject:** UOCAVA Ballots - Late Ballot Delivery

The State Board of Elections is required to report to USDOJ any jurisdiction that does not timely transmit any UOCAVA ballots when the voter's request was received on or before 45 days prior to the date of the election. The total below shows the number of UOCAVA requests that were received on or before 09/22/2012 and the voter has not yet been issued a ballot, or the ballot was not sent by Saturday.

In the spreadsheet attached, please see the red tab and complete USDOJ's inquiry as to why these ballots were not transmitted by the deadline.

Please respond in the spreadsheet and return this information to me ASAP.

Row Labels	Count of ballot_req_dt	Count of ballot_send_dt
BRUNSWICK	1	
BUNCOMBE	3	
CABARRUS	1	
CARTERET	1	
CUMBERLAND	3	
CURRITUCK	1	
HARNETT	10	
JOHNSTON	1	
MECKLENBURG	8	
NEW HANOVER	26	

ONslow	1
PERSON	1
PITT	2
ROCKINGHAM	1
ROWAN	2

<b>Grand Total</b>	<b>62</b>
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**VERONICA DEGRAFFENREID** | N.C. State Board of Elections | Elections Liaison |  
 919.715.1830 | [veronica.degraffenreid@ncsbe.gov](mailto:veronica.degraffenreid@ncsbe.gov) | [www.NCSBE.gov](http://www.NCSBE.gov)

E-mail correspondence to and from this address may be subject to the North Carolina Public Records Law and may be disclosed to third parties.

From: Degraffenreid, Veronica [Veronica.Degraffenreid@ncsbe.gov]  
 To: Rachel Rathbone  
 Cc: Trena Parker  
 Subject: RE: UOCAVA Ballots - Late Ballot Delivery/Buncombe  
 Sent: Wed 9/26/2012 9:47 AM

Here you go:

Row Labels	Count of ballot_req_dt	Count of ballot_send_dt
<b>BUNCOMBE</b>		<b>3</b>
<b>156972</b>		<b>1</b>
9/7/2012		1
<b>327892</b>		<b>1</b>
9/18/201		
2		1
<b>375575</b>		<b>1</b>
9/4/2012		1

<b>Grand Total</b>	<b>3</b>
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I need to get this to USDOJ today, so need ASAP. Thanks.

Veronica

**From:** Rachel Rathbone [<mailto:rachel.rathbone@buncombecounty.org>]  
**Sent:** Wednesday, September 26, 2012 9:43 AM  
**To:** Degraffenreid, Veronica  
**Cc:** Trena Parker  
**Subject:** RE: UOCAVA Ballots - Late Ballot Delivery/Buncombe

Veronica, hope you are well. Our county shows three...what report do I run that will tell me who they are so that I can research the reason and respond?

Thank you,

*Rachel Rathbone*

Election Services

(828) 250-4218

(828) 779-4218

**From:** Trena Parker  
**Sent:** Monday, September 24, 2012 11:13 AM  
**To:** Rachel Rathbone  
**Subject:** FW: UOCAVA Ballots - Late Ballot Delivery

**From:** Degraffenreid, Veronica [<mailto:Veronica.Degraffenreid@ncsbe.gov>]

**Sent:** Monday, September 24, 2012 10:52 AM

**To:** Brunswick; Buncombe; Cabarrus; Carteret; Cumberland; Currituck; Harnett; Johnston; Mecklenburg; New Hanover; Onslow; Person; Pitt; Rockingham; Rowan

**Cc:** Bartlett, Gary; McLean, Johnnie

**Subject:** UOCAVA Ballots - Late Ballot Delivery

The State Board of Elections is required to report to USDOJ any jurisdiction that does not timely transmit any UOCAVA ballots when the voter's request was received on or before 45 days prior to the date of the election. The total below shows the number of UOCAVA requests that were received on or before 09/22/2012 and the voter has not yet been issued a ballot, or the ballot was not sent by Saturday.

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BUNCOMBE	3	
CABARRUS	1	
CARTERET	1	
CUMBERLAND	3	
CURRITUCK	1	
HARNETT	10	
JOHNSTON	1	
MECKLENBURG	8	

NEW	
HANOVER	26
ONSLOW	1
PERSON	1
PITT	2
ROCKINGHAM	1
ROWAN	2
<b>Grand Total</b>	<b>62</b>

**VERONICA DEGRAFFENREID** | N.C. State Board of Elections | Elections Liaison |  
919.715.1830 | [veronica.degraffenreid@ncsbe.gov](mailto:veronica.degraffenreid@ncsbe.gov) | [www.NCSBE.gov](http://www.NCSBE.gov)

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RE: Voter Alert-Post This Notice Immediately! BSml - Message (HTML)

Message

Reply Respond   Reply to All   Forward   Delete   Move to Folder   Create Rule   Other Actions   Block Sender   Not Junk   Junk E-mail   Safe Lists   Categorize   Follow Up   Mark as Unread   Options   Find   Related   Select   Find

You replied on 10/25/2012 3:03 PM.   Sent: Thu 10/25/2012 2:55 PM

From: BOESML  
To: Rachel Rathbone  
Cc:  
Subject: RE: Voter Alert-Post This Notice Immediately! BSml

we have posted in every booth, one on the door entering, one on the table where they pick up ballots. The gals at the ballot table just can't tell them one more thing. That's where the line comes anyway. That OK? The sign is posted at eye level in 9 different places in our tiny site. I'm assuming that if someone is just complaining about "stuff" we do not include it on the report

**From:** Rachel Rathbone  
**Sent:** Thursday, October 25, 2012 2:03 PM  
**To:** BOEACCC; BOEAVML; BOEBCTC; BOEBMBL; BOESBML; BOEBTFD; BOEFVBL; BOEJPFD; BOEKENI; BOELCBL; BOELUCH; BOEMHBC; BOENABL; BOESBBL; BOEUHFR; BOEUNCA; BOEWABL; BOEJVTH  
**Subject:** Voter Alert-Post This Notice Immediately!

Please print off the attachments above...

The first attachment is a Voter Alert that must be posted at the registration desk. **Please make certain that you print the Voter Alert above and post it as soon as possible.**

The second attachment is an Election Systems Security Incident Report on which you are required to fill out for any complaints about the voting process or equipment.

Lastly, the State Board of Elections has also instructed us to tell you to tell every voter the following:

**"Please read the Voter Alert and, if you experience any problems voting, let a pollworker know and we will help you."**

Thank you,

Rachel Rathbone  
Election Services  
(828) 250-4218  
(828) 779-4218

11:01 AM  
5/20/2013

RE: Voter Alert-Post This Notice Immediately! B5ml - Message (HTML)

Message

Reply Reply Forward Delete Move to Create Other Block Safe Lists  
to All Respond Folder Rule Actions Sender Not Junk Junk E-mail  
Categorize Follow Mark as Related  
Up Unread Select  
Find

You replied on 10/26/2012 5:43 PM.

From: BOESBML Sent: Thu 10/25/2012 3:38 PM  
To: Rachel Rathbone  
Cc:  
Subject: RE: Voter Alert-Post This Notice Immediately! B5ml

well, we'll leave them everywhere AND at the registration line. I'm thinking this may be my last captaining adventure. Too many hoops to go through.....just sayin.... (\*and i know you didn't create them)

**From:** Rachel Rathbone  
**Sent:** Thursday, October 25, 2012 3:03 PM  
**To:** BOESBML  
**Subject:** RE: Voter Alert-Post This Notice Immediately! B5ml

I appreciate the effort, but really, we're just looking for it to be posted at the registration table. And that is where you need to tell them that sentence...not at the ballot table. Let me know if you have additional questions.

Thank you!

Rachel Rathbone  
Election Services  
(828) 250-4218  
(828) 779-4218

**From:** BOESBML  
**Sent:** Thursday, October 25, 2012 2:55 PM  
**To:** Rachel Rathbone  
**Subject:** RE: Voter Alert-Post This Notice Immediately! B5ml

we have posted in every booth, one on the door entering, one on the table where they pick up ballots. The gals at the ballot table just can't tell them one more thing. That's where the line comes anyway. That OK? The sign is posted at eye level in 9 different places in our tiny site. I'm assuming that if someone is just complaining about "stuff" we do not include it on the report

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**To:** BOEACCC; BOEAVML; BOEBCTC; BOEBMBL; BOESBML; BOEBTFD; BOEFVBL; BOEJPFD; BOEKENI; BOELCBL; BOELUCH; BOEMHBC; BOENABL; BOESBBL; BOEUHFR; BOEUNCA; BOEWABL; BOEWVTH  
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**"Please read the Voter Alert and, if you experience any problems voting, let a pollworker know and we will help you."**

11:02 AM  
5/20/2013

RE: Voter Alert-Post This Notice Immediately! - Message (HTML)

Message

Reply to All Forward Respond Delete Move to Folder Create Rule Other Actions Block Sender Not Junk Junk E-mail Safe Lists Categorize Follow Up Mark as Unread Options Find Related Select Find

You replied on 10/27/2012 6:02 PM. Sent: Sat 10/27/2012 4:05 PM

From: BOEFVBL  
To: Rachel Rathbone  
Cc:  
Subject: RE: Voter Alert-Post This Notice Immediately!

Rachel  
We have had a lot of complaints about not taking ID's and I heard several times why don't we use the touch screen instead of the paper ballots.  
Doris

---

**From:** Rachel Rathbone  
**Sent:** Thursday, October 25, 2012 2:03 PM  
**To:** BOEACCC; BOEAVML; BOEBCTC; BOEBMBL; BOEBSML; BOEBTFD; BOEFVBL; BOEJFFD; BOEKENI; BOELCBL; BOELUCH; BOEMHBC; BOENABL; BOESBBL; BOEUHFR; BOEUNCA; BOEWABL; BOEJVTH  
**Subject:** Voter Alert-Post This Notice Immediately!

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**"Please read the Voter Alert and, if you experience any problems voting, let a pollworker know and we will help you."**

Thank you,

Rachel Rathbone  
Election Services  
(828) 250-4218  
(828) 779-4218

11:03 AM 5/20/2013

You replied on 11/3/2012 9:55 AM. Sent: Sat 11/3/2012 9:46 AM

From: BOEBSML  
To: Rachel Rathbone  
Cc:  
Subject: We appreciate you (and the cookies)

I wrote up the incident with the City Voter I called you about. She left a little calmer after I told her that the City races would not be until next year. She did want some names with whom she could file a protest/complaint about having not her calls returned or questions answered prior to voting. I gave her TRena's name and yours (sorry) and the main BOE number. Her name - Katherine Mathews, in case she calls immediately. I have NO idea whom she had called before. Sounds like she might have needed to call City Government folks. BUT anyway.... she left after voting, not happy but at least was no longer angrily crying.  
Dianne