

November 6, 2012 Kim Phone Notes

10-23-2012 Ms. McCoy/One Stop Voter Staff informed me Ms. McCoy had a complaint about noise in the voting area. She was offered the opportunity to make a written complaint, but declined. She left her number, asking to speak with me. 1:00 p.m. Returned her call and left a voice mail.

10-24-2012 Ms. Singleton/Concerned Citizen Spoke with a friend who voted on 10-23-2012 and was told there was a woman (presumed to be a one-stop official) going from booth to booth telling people not to forget to vote for president. I told Ms. Singleton the ballot officials explained the ballot to voters upon issuance, but all officials were stationed at specific areas with no time to be up walking from booth to booth. And if the person was an official, they would have a name tag stating such. I told Ms. Singleton I would look into the matter and the voter could make a complaint if desired.

Update: On 10-25-12 I spoke with the a.m. Chief Judge who said one person brought several voters that morning and she had assisted them upon their request. I reminded officials of the assistance procedure and when several voters appeared at the precinct together asking for assistance from the same person that the person should only assist one voter at a time.

11-6-2012 Mr. Smith/Tyson precinct Complaint about barcode scanners. Voter thought barcode scanners were being used to link ballots to voters. Explained that barcode scanners were required by State Board of Elections and used for two reasons: One to ensure the voter is eligible to vote at the address on file (signified by presence of a bar code) and two that the precinct official issues the correct ballot. Gave Mr. Smith the number to the State Board of Elections.

11-7-2012 Voter (no name given)/East Albemarle precinct Voter stated there was no explanation of voting machine failure given when he was at the precinct to vote first thing that morning. He did not know if his ballot was even counted. I explained what happened to the voting machine (memory card failure) and the emergency procedure (using the emergency bin until the machine is functional) as well as the procedure for processing those ballots at the close of polls. I also explained the checks and balances procedures we have to ensure that all ballot issued are accounted for. We will integrate this scenario into the next Chief Judge training.

During a machine failure the Chief Judge should be positioned at the machine to explain the process and offer the voter the choice to place the ballot in the emergency bin to be processed later, wait until the issue is resolved (if this is feasible), or spoil the ballot and return to vote later when issue is resolved (if this is feasible).